

SUPPLIER REGISTRATION USER GUIDE

Engineering & Construction | Property Development | Infrastructure Concessions

**Disclaimer: Due to constant updates on Ariba platform, images may differ*

Gamuda has taken the initiative to adopt SAP Ariba for all tendering events, for greater transparency and accountability.

All vendors are required to submit their responses electronically through SAP Ariba.

There is no subscription fee to get onboard SAP Ariba. There are also no fees to participate in any subsequent sourcing events.



DT Infrastructure operates a digital procurement system. All sourcing, contracting and management of suppliers (vendors, contractors and consultants) for materials and services will be done using SAP Ariba.

CONTENTS

01

**New
SAP Ariba User**

5-18

02

**Existing
SAP Ariba User**

19-24

03

**How to Complete
Registration Questionnaire**

25-43

04

**How to Revise Response
after submission**

44-52

NEW
SAP ARIBA USER

1

EXISTING
SAP ARIBA USER

2

HOW TO COMPLETE
REGISTRATION QUESTIONNAIRE

3

HOW TO REVISE RESPONSE
AFTER SUBMISSION

4

GAMUDA: To become a registered supplier



Goh Qian Yen - Test SSO <s4system-prod+gamuda-T.Doc4996897905@ansmtp.ariba.com>
To Fyenx Goh Qian Yen

Reply Reply All Forward ...

Wed 29/1/2025 2:48 PM

Gamuda Berhad - TEST

Become a REGISTERED supplier with GAMUDA

Goh Qian Yen - Test SSO has invited you to register to become a supplier with GAMUDA.

Greetings from GAMUDA,

GAMUDA recognises the importance of good governance in our procurement practices. We use SAP Ariba digital procurement system to manage our sourcing and procurement activities and to collaborate with suppliers. The system provides transparency, fair and equal competition to enable us to deliver high quality Projects with safety and quality in mind.

All vendors are required to register **ONLINE** as GAMUDA's suppliers for any procurement activities. Once you have registered, your business contact will reach out to the entire GAMUDA Group of companies.

- If CLEMONT PTY LTD already has an account on the SAP Ariba Network, log in with your username and password
- If CLEMONT PTY LTD do not have an account on the SAP Ariba Network, please sign up for an account. Signing up for an Ariba Network account is free!

Please click on this URL link [Click Here](#) to proceed.

1

NOTE: This URL link is only valid for 30 days from the time of this email.

1

For a **first-time connection with GAMUDA**, you must click on the "[Click Here](#)" link to continue with the connection.

GAMUDA: To become a registered supplier



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To  Fyenx Goh Qian Yen

 Reply  Reply All  Forward
Wed 29/1/2025

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Please click on this URL link [Click Here](#) to proceed.

NOTE: This URL link is only valid for the duration of this email.

If the link has expired or if you direct to the following support email, please direct to the following support email:



- Malaysia (HQ): group-procurement@gamudaland.com.my
- Vietnam (Ho Chi Minh): glhn.procurement@gamudaland.com.my
- Vietnam (Hanoi): glhn.procurement@gamudaland.com.my
- Australia*: group.procurement.gab@gamuda.com.au

2

If the "**Click Here**" link doesn't work for you, please hover your mouse over the link, right-click, and select "Copy Hyperlink." Then, open any browser (e.g., Google Chrome, Microsoft Edge, Safari, etc.) and paste the hyperlink.

Benefits of a business relationship on SAP Business Network

1. Digitalize your business

Collaborate with your customer on the same secure network, while improving efficiency with paperless processes

2. Ensure sustainability and compliance

Keep your business information up to date, share certifications, and assessments with customers

3. Simplify the sales cycle

Participate in Sourcing events and e-auctions

4. Explore new business opportunities

Find leads from buyers searching for your services and products to keep their supply chain running

[Learn more](#)

[About this invitation](#)



Connect with Gamuda Berhad - TEST SERVER on SAP Business Network to collaborate.

Invited by [Gamuda Berhad - TEST](#)

We found existing accounts based on the information in the invite. Please review.

[Review accounts](#)

or

[Use existing account](#) (?)

3

[Create new account](#) (?)

Benefits of a business relationship on SAP Business Network

1. Digitalize your business

Collaborate with your customer on the same secure network, while improving efficiency with paperless processes

2. Ensure sustainability and compliance

Keep your business information up to date, share certifications, and assessments with customers

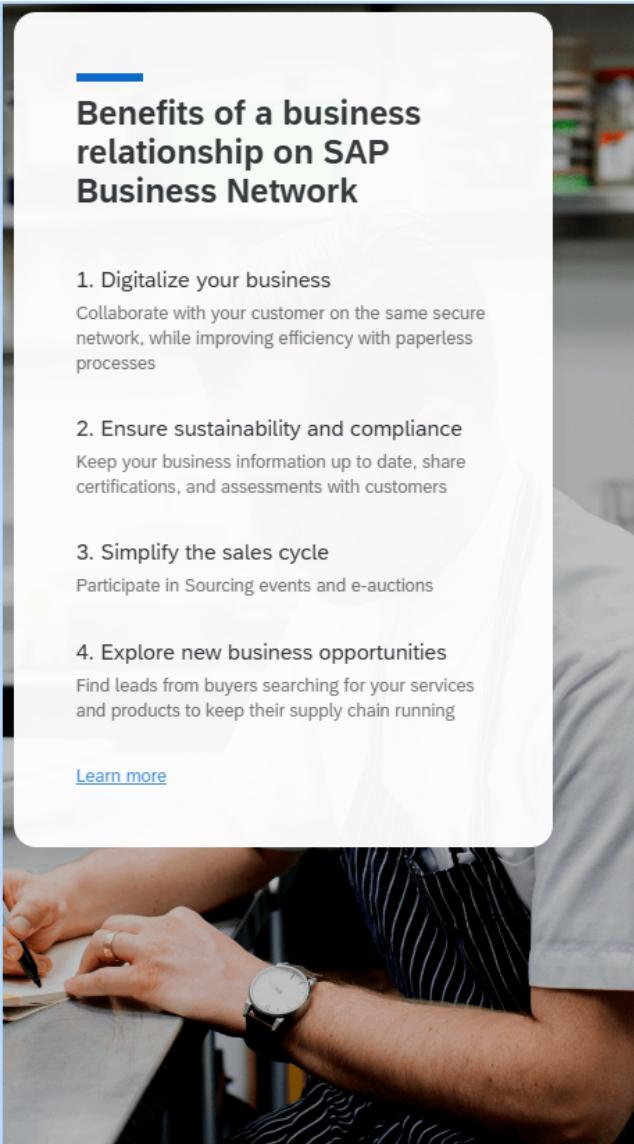
3. Simplify the sales cycle

Participate in Sourcing events and e-auctions

4. Explore new business opportunities

Find leads from buyers searching for your services and products to keep their supply chain running

[Learn more](#)



GAMUDA

Create an account to connect and collaborate with Gamuda Berhad - TEST SERVER on SAP Business Network

Company information ?

DUNS number

4

[Don't know your DUNS number?](#)

Company (legal) name *

5

CLEMONT PTY LTD

Country/Region *

6

Australia [AUS]

Address line 1 *

33, Boughtman Street

Address line 2

City *

Belgrave Heights

State *

Victoria [AU-VIC]

Postal code *

3160

4 The DUNS number is not a mandatory field; you may leave it blank.

5 Fill in your company name as per the ABN Lookup.

6 Fill in all the information marked with an **asterisk (*)**, which indicates mandatory fields.

Supplier Registration – New SAP ARIBA User (Cont.)

Administrator account information ?

First name *

Last name *

Email *

Use my email as my username

Username *

Password *

Repeat password *

I have read and agree with the [Terms of Use](#).

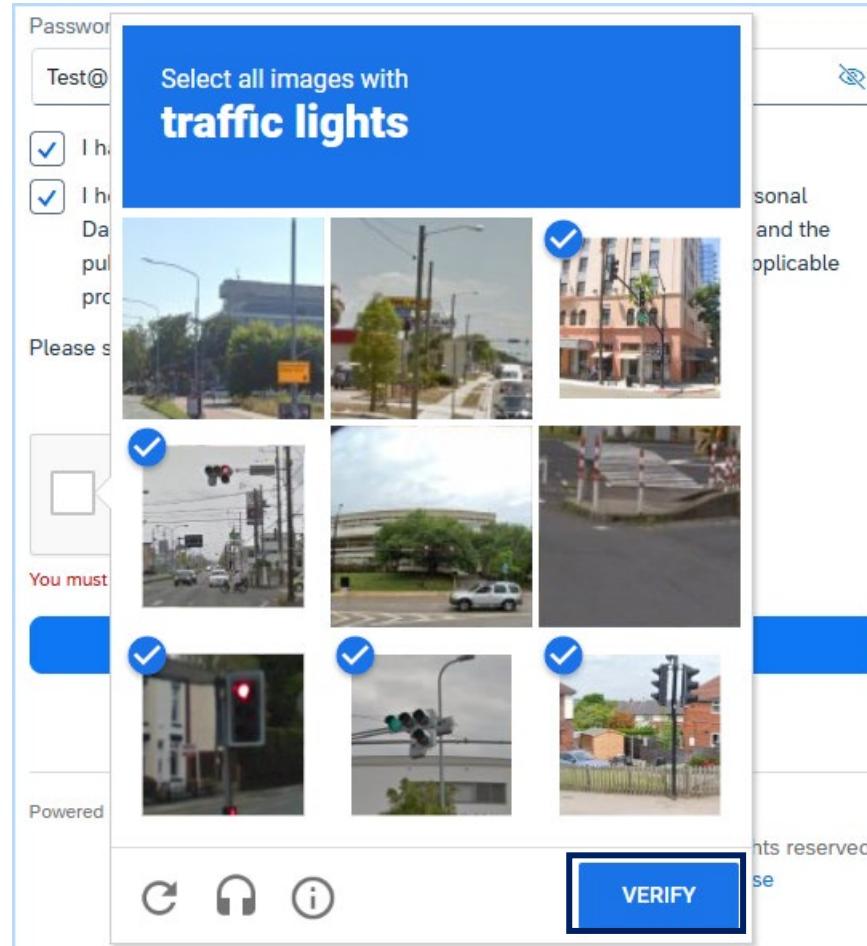
I hereby agree that SAP Business Network will make parts of my Personal Data (as defined in the [Privacy Statement](#)) accessible to other users and the public based on my role within the SAP Business Network and the applicable profile visibility settings.

8 Please see the [Privacy Statement](#) to learn how we process personal data.

I'm not a robot

You must check reCAPTCHA

Create account



- 7 If you have multiple Ariba accounts, remember to untick **"Use my email as username"** and create a new username in email format.
- 8 Please **check the box** to agree to SAP's "Terms of Use" and "Privacy Statement." This is mandatory in order to proceed with account creation.
- 9 Continue with the **"I'm not a robot"** verification.

Supplier Registration – New SAP ARIBA User (Cont.)



Administrator account information ②

First name * Last name *

KOGA

JAM

Email *

qygoh@gamuda.com.my

Use my email as my username

Username *

qygoh10@gamuda.com.my

Password *

Test@2467

Repeat password *

Test@2467

I have read and agree with the [Terms of Use](#).

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Please see the [Privacy Statement](#) to learn how we process personal data.

I'm not a robot

10



reCAPTCHA
Privacy - Terms

11

Create account

Address recommendation



We noticed that your address is incomplete or invalid. Please make a selection from the recommendations below and click Confirm.

You entered:

33, Boughtman Street, Belgrave Heights, Victoria, 3160

We recommend:

Belgrave Heights,
Victoria,
3160

Belgrave Heights (Belgrave),
Victoria,
3160

Belgrave Heights (Belgrave South),

12

Confirm

10 You will see a checkmark once you have passed the verification.

11 Click "Create Account" to continue.

12 Please select the recommended address and click "**Confirm**."



Create an account to connect and collaborate with Gamuda Berhad - TEST SERVER on SAP Business Network

We found existing accounts based on the information you entered. Please review.

Review accounts

13

or

Continue account creation

- 13 You may proceed to '[Review Account](#)' to see who has been registered for your company previously.
- 14 If your company has a centralized ARIBA account, you can contact the ARIBA administrator.
- 15 Otherwise, click on the '[Back](#)' button
- 16 and '[Continue Account Creation](#)'.

Back

15

Review matched accounts

Your company may already have an account. Please review the accounts in the table below.

Search Criteria |  Edit

Company Name

CLEMONT PTY LTD

E-mail address

qygoh@gamuda.com.my

Country

AUS

Search results (19) **Bold font:** Matched values

14

Company name	Email domain matched	Country	State	DUNS number	Action 
ABC Test Sdn Bhd	Yes	Malaysia	Selangor		Contact administrator
Gamuda Trading Sdn Bhd	Yes	Malaysia	Selangor		Contact administrator
CompanyTest	Yes	Malaysia	Selangor		Contact administrator
Gamuda Bhd	Yes	Malaysia			Contact administrator
Gamuda Berhad	Yes	Malaysia	Selangor		Contact administrator
Gamuda Industrial Building System Sdn Bhd	Yes	Malaysia			Contact administrator
JALUR SENTOSA SDN BHD	Yes	Malaysia	Selangor		Contact administrator
Gamuda Geo Sdn Bhd	Yes	Malaysia	Selangor		Contact administrator
BESTARI GUARD FORCE SECURITY SDN BHD	Yes	Malaysia	Selangor		Contact administrator
MEGAH MANAGEMENT SERVICES SDN BHD	Yes	Malaysia			Contact administrator
Gamuda M&E Sdn Bhd	Yes	Malaysia	Selangor		Contact administrator



Create an account to connect and collaborate with Gamuda Berhad - TEST SERVER on SAP Business Network

We found existing accounts based on the information you entered. Please review.

[Review accounts](#)

or

[Continue account creation](#)

16

Please confirm your email address

Check your email at qygoh@gamuda.com.my and follow the steps in the email to confirm your email address in the next **72 hours**.

▼ If you did not receive the email:

- Check your spam folder or inbox filter settings
- Click **Resend** to get another confirmation email

qygoh@gamuda.com.my

[Resend](#)



Supplier Registration – New SAP ARIBA User (Cont.)

Focused Other By Date ↑

Today

Ariba Commerce Cloud **Action Required: Confirm your email** 2:40 PM
<https://service.ariba.com/an/p/Ariba/Lo

Damon Jones - UNITED INF... 1:56 PM
RE: Addendum No.1 - Doc4923205426 ...
Please find attached our updated offer

Wikus Viljoen 1:30 PM
RE: Tender for Friday - HCS Geotechnic...
Updated the link below. Kind regards,

Wikus Viljoen 1:28 PM
Tender for Friday - HCS Geotechnical In...
Hi Team, I would love for the following

DoNotReply 1:23 PM
ExTrack: Thank you for registering.
For all email communications, please

Ashleigh Digby - N.MOIT & ... 12:50 PM
Doc4936838720 - RFQ_SMWS-C115 Pr...
Hi Reza and Nathaniel, As discussed, we

Theresa Nicholson - SCEE EL... 12:22 PM
Doc4937166685 - RFQ_OMPS-MEEL03...
Hello Soo, Please find attached SCEE's

Action Required: Confirm your email

Ariba Commerce Cloud <ordersender-prod@ansmtp.ariba.com>
To Fyenx Goh Qian Yen

If there are problems with how this message is displayed, click here to view it in a web browser.

Reply Reply All Forward ...

Wed 29/1/2025 2:40 PM

SAP Business Network

Confirm your email

Dear KOGA,

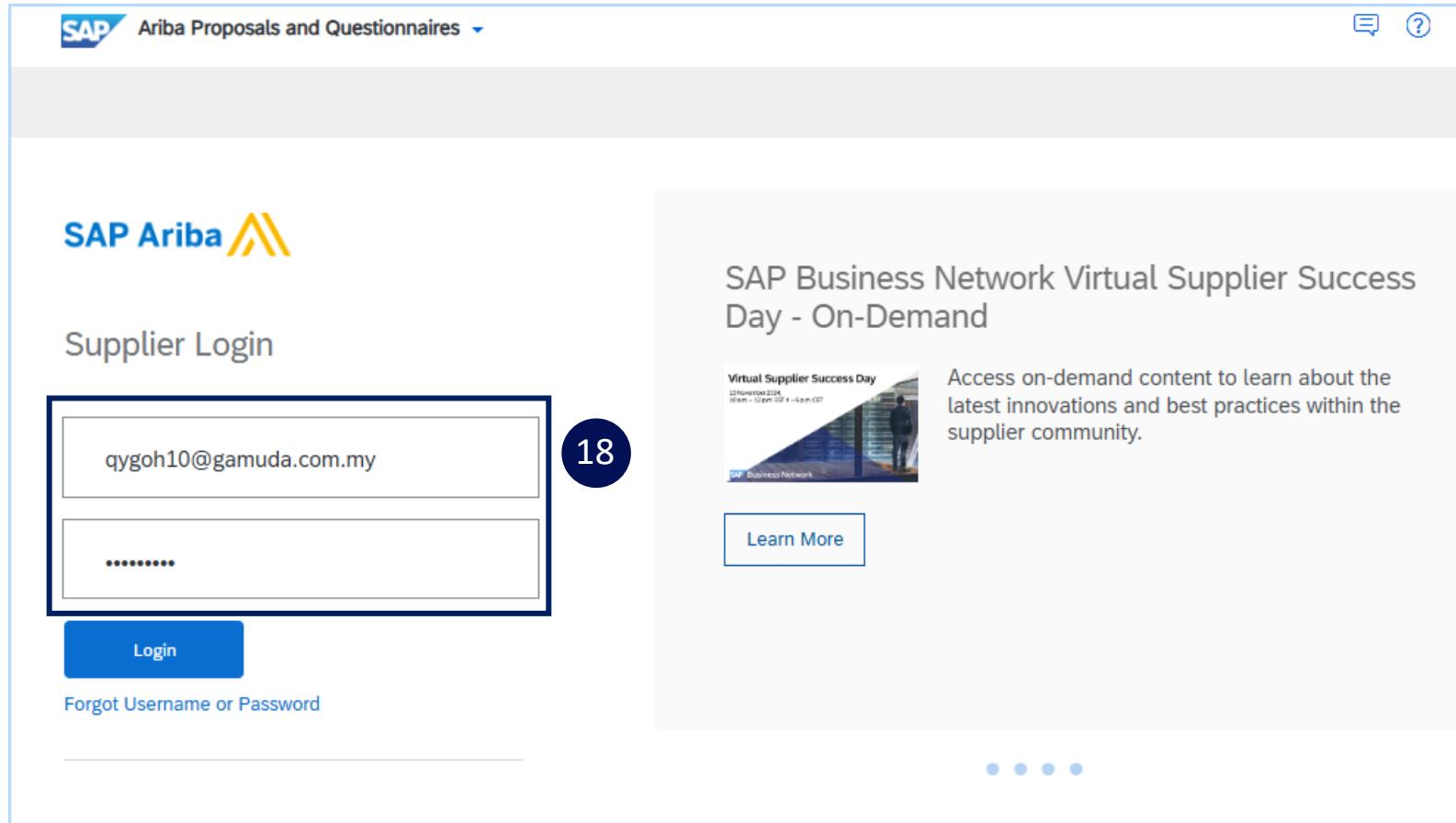
Thank you for joining SAP Business Network. To finish signing up, you just need to confirm that we have the correct email.

Confirm email

17

Link expires: Friday, Jan 31, 2025, 10:39 PM PST

17 Check your mailbox to **'Confirm Email.'** The email sender is 'Ariba Commerce Cloud.'



SAP Ariba

Supplier Login

18

qygoh10@gamuda.com.my

.....

Login

Forgot Username or Password

SAP Business Network Virtual Supplier Success Day - On-Demand

Virtual Supplier Success Day
22 November 2018
10:00 am - 12:00 pm (ET) 4 - 6pm (EST)

Access on-demand content to learn about the latest innovations and best practices within the supplier community.

Learn More

• • • •

18 Enter the 'username' and 'password' that you created.

Almost done! We just need a little bit more information.

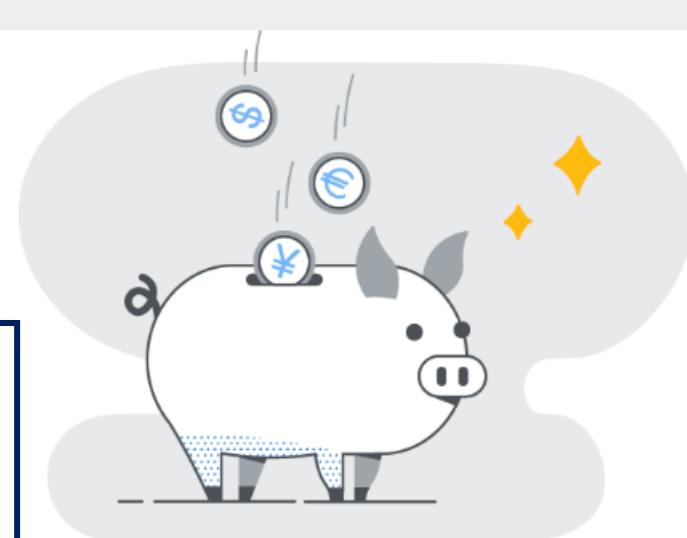
Please provide the information below and you will be discovered by more customers looking for companies like yours.

Product and Service Categories

Enter Product and Service Categories Add -or- [Browse](#)

Ship-to or Service Locations

Enter Ship-to or Service Location Add -or- [Browse](#)



[Submit](#)

[Remind me later](#)

[Don't show this to me again](#)

19

19

This information is required from your SAP public profile. If you are reluctant to proceed with this information, you may click on '[Remind Me Later](#),' and the system will direct you to our questionnaire page.

Ariba Sourcing

Company Settings ▾ KOGA JAM ▾ Feedback Help ▾

< Go back to Gamuda Berhad - TEST Dashboard

Desktop File Sync

Time remaining
89 days 23:17:31

Console

Doc4996897905 - Supplier Registration Questionnaire

Event Messages
Event Details
Response History
Response Team

▼ Event Contents

All Content

All Content

grid icon | ▾

1 Please fill in the questionnaire with **UPPERCASE LETTERS**.

▼ 2 Please select the relevant Gamuda Business Region

2.1 Gamuda Business Region

* Unspecified ▾

▼ 3 Supplier Declaration

3.1 I / We declare and confirm that the information given and copies of documents submitted as requested are authentic true and correct. I am / We are aware and understand that any information and documents found to be false shall cause my / our application to be rejected.

* Agree

3.2 I / We have also fully read and understood your Privacy Notice (<https://gamuda.com.my/privacy-notice/>) OR (<https://gamuda.com.au/privacy-policy/>) in Gamuda's Group website in English and Bahasa Malaysia and I / we hereby agree and consent to you and your Group to use my and / or our employees' Personal Data in accordance with the terms and conditions set out in the Privacy Notice.

* Agree

▼ 4 Company Details

4.1 Type of Company

* Unspecified ▾

▼ 4.5 Business Name

(*) indicates a required field

Submit Entire Response

Save draft

Compose Message

Excel Import

[Go back to Gamuda Berhad - TEST Dashboard](#)
[Desktop File Sync](#)

Doc4996897905 - Supplier Registration Questionnaire

Console
[Event Messages](#)
[Event Details](#)
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Event Contents
[All Content](#)
[All Content](#)
[Name ↑](#)

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* Agree

▼ 4 Company Details

4.1 Type of Company

*

▼ 4.5 Business Name

4.5.1 Registered Company Name (Entity Name)

*

▼ 4.6 Registration Number

4.6.1 Business Registration Number

e.g.

*Malaysia: SSM Company Reg No.

Australia: ABN

Singapore: UEN

Vietnam: Business Code

*

*Provide Business Registration Number used for identification with your bank

▼ 4.7 Correspondence Address

*

Street 2:

Additional Tip: You can click here to maximize this page.

Time remaining
89 days 23:16:58



NEW
SAP ARIBA USER

1

EXISTING
SAP ARIBA USER

2

HOW TO COMPLETE
REGISTRATION QUESTIONNAIRE

3

HOW TO REVISE RESPONSE
AFTER SUBMISSION

4

GAMUDA: To become a registered supplier



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To Fyenx Goh Qian Yen

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Wed 29/1/2025 2:48 PM

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To  Fyenx Goh Qian Yen

 Reply  Reply All  Forward
Wed 29/1/2025

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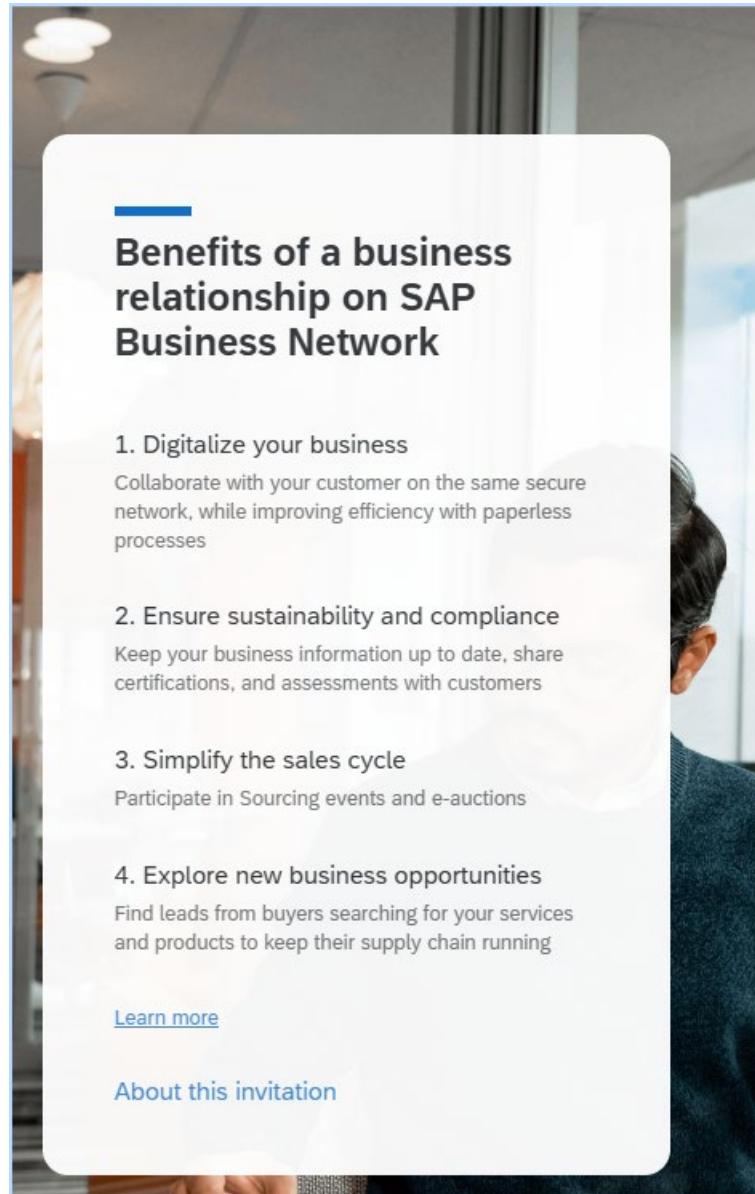
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- Vietnam (Ho Chi Minh): glhn.procurement@gamudaland.com.my
- Vietnam (Hanoi): glhn.procurement@gamudaland.com.my
- Australia*: group.procurement.gab@gamuda.com.au



2

If the "[Click Here](#)" link doesn't work for you, please hover your mouse over the link, right-click, and select "Copy Hyperlink." Then, open any browser (e.g., Google Chrome, Microsoft Edge, Safari, etc.) and paste the hyperlink.



Connect with Gamuda Berhad on SAP Business Network to collaborate.

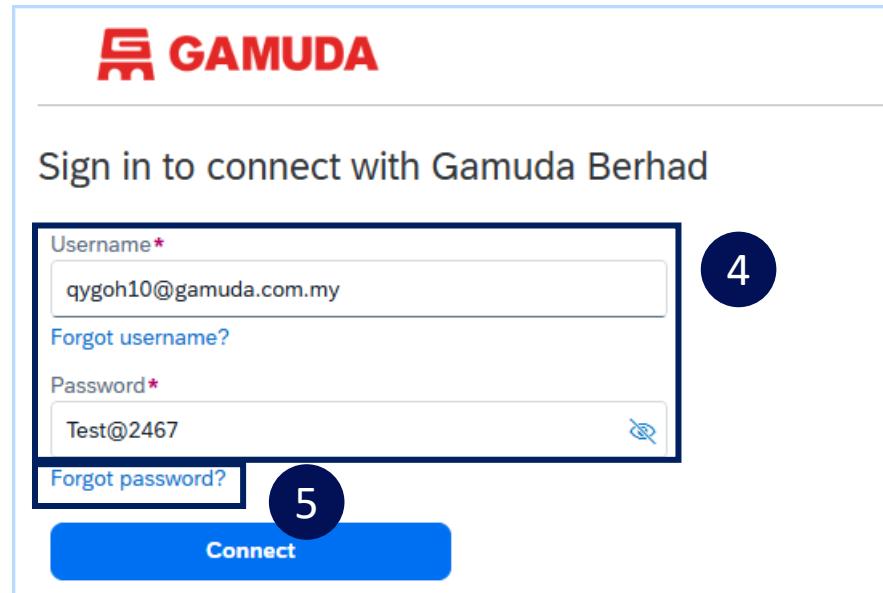
Invited by [Gamuda Berhad](#)

[Create new account](#) ?

OR

3

[Use existing account](#) ?



Sign in to connect with Gamuda Berhad

Username*
qygoh10@gamuda.com.my

Forgot username?

Password*
Test@2467

Forgot password?

Connect

- 4 Enter your existing 'username' and 'password'.
- 5 Click "**Forgot password**" if you can't remember your password.

Ariba Sourcing

Company Settings ▾ KOGA JAM ▾ Feedback Help ▾

Desktop File Sync

Time remaining
89 days 23:06:28

Console

Doc4996897905 - Supplier Registration Questionnaire

Event Messages
Event Details
Response History
Response Team

▼ Event Contents

- [All Content](#)
- [2 Please select the relevant Gamuda Business Region](#)
- [3 Supplier Declaration](#)
- [4 Company Details](#)
- [7 Experience](#)
- [8 Personnel](#)
- [9 Document Checklist](#)

All Content

Name ↑

1 Please fill in the questionnaire with UPPERCASE LETTERS.

▼ 2 Please select the relevant Gamuda Business Region

2.1 Gamuda Business Region

* ▾

▼ 3 Supplier Declaration

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* Agree

3.2 I / We have also fully read and understood your Privacy Notice (<https://gamuda.com.my/privacy-notice/>) OR (<https://gamuda.com.au/privacy-policy/>) in Gamuda's Group website in English and Bahasa Malaysia and I / we hereby agree and consent to you and your Group to use my and / or our employees' Personal Data in accordance with the terms and conditions set out in the Privacy Notice.

* Agree

▼ 4 Company Details

4.1 Type of Company

* ▾

▼ 4.5 Business Name

(*) indicates a required field

Submit Entire Response

Save draft

Compose Message

Excel Import

NEW
SAP Ariba User

1

EXISTING
SAP Ariba User

2

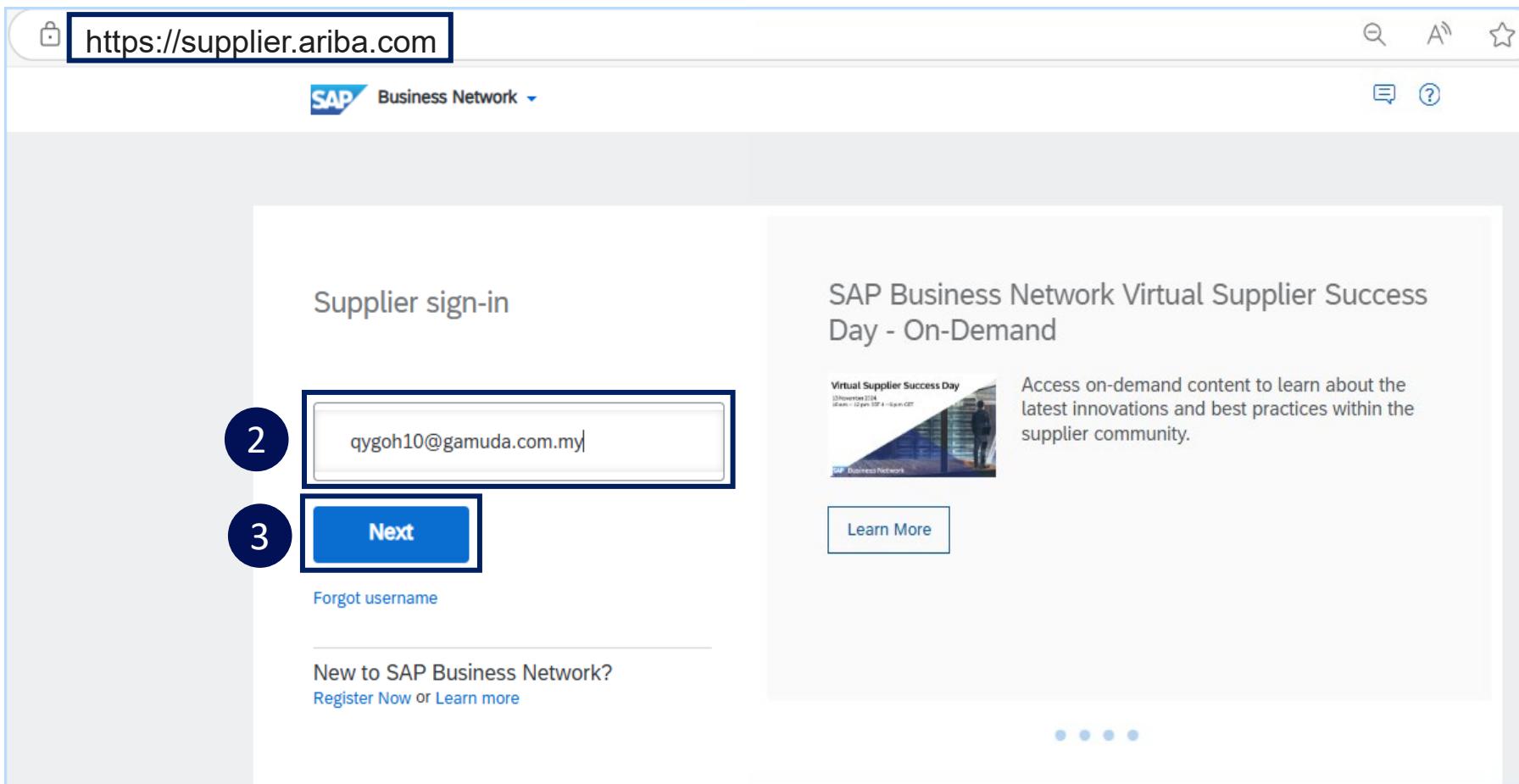
How to Complete
Registration Questionnaire

3

How to Revise Response
After Submission

4

How To Complete Registration Questionnaire



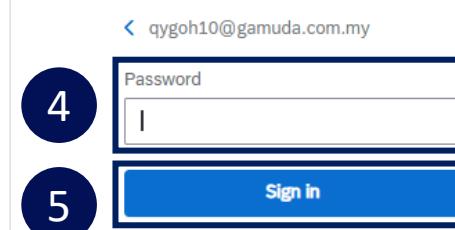
- 1 Once you have successfully logged into your account and connected with us for the first time, you can always go to <https://supplier.ariba.com> and log in to your account to access all the events and questionnaires.
- 2 Enter your username.

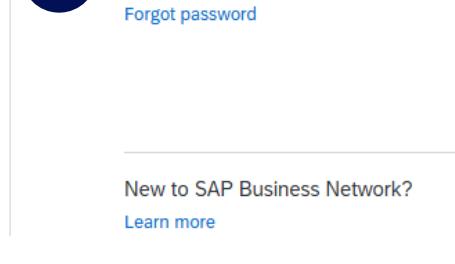
How To Complete Registration Questionnaire (Cont.)



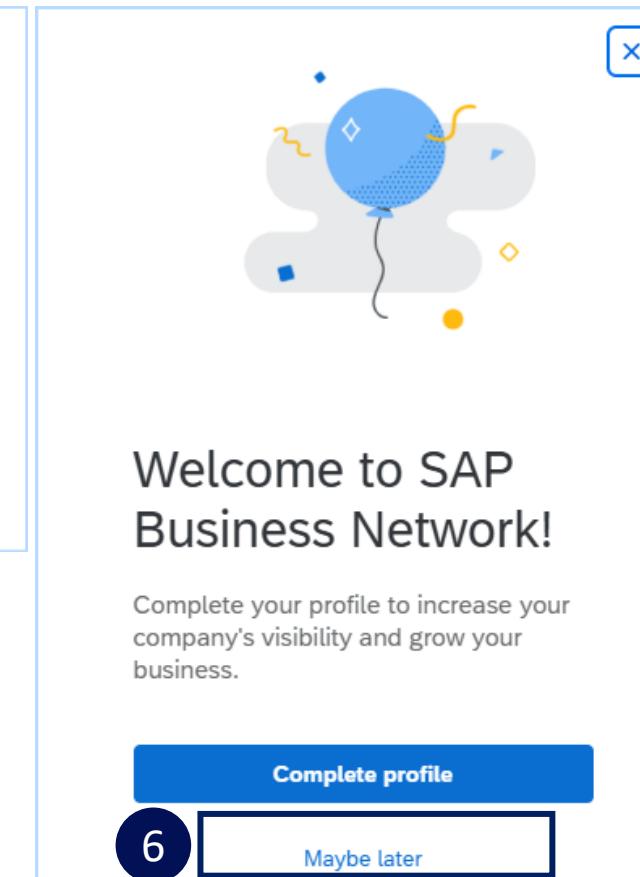
Business Network

Account sign in

4 

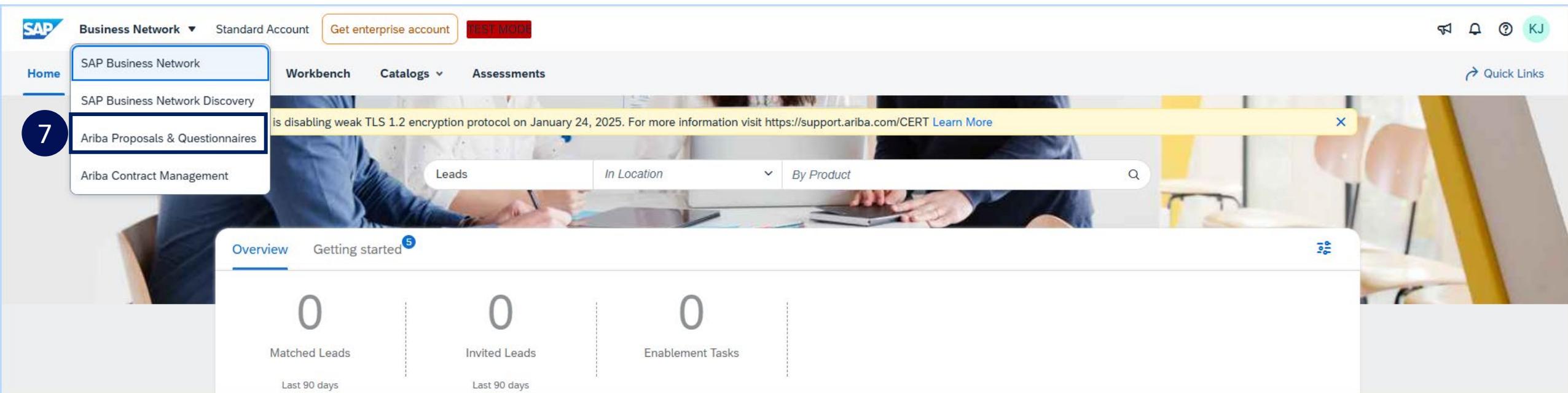
5 

New to SAP Business Network?
[Learn more](#)



- 4 Enter your password.
- 5 Click “[Sign In](#)”
- 6 This is your public profile. You may choose to complete it later.

How To Complete Registration Questionnaire (Cont.)



The screenshot shows the SAP Business Network interface. At the top, there are navigation links: 'Business Network ▾ Standard Account', 'Get enterprise account', 'TEST MODE', and a user profile icon. Below the header, there are three main tabs: 'Home' (selected), 'Workbench', and 'Catalogs ▾'. A sub-menu for 'SAP Business Network' is open, showing 'SAP Business Network Discovery' (selected), 'Ariba Proposals & Questionnaires' (highlighted with a blue box and the number 7), and 'Ariba Contract Management'. A yellow banner at the top of the main content area states: 'is disabling weak TLS 1.2 encryption protocol on January 24, 2025. For more information visit <https://support.ariba.com/CERT> [Learn More](#)'. The main content area displays an image of two people working at a desk. Below the image is a search bar with fields 'Leads', 'In Location', 'By Product', and a search icon. A sub-menu for 'Overview' (selected) and 'Getting started' (with 5 notifications) is open. The 'Overview' section shows three metrics: 'Matched Leads' (0, last 90 days), 'Invited Leads' (0, last 90 days), and 'Enablement Tasks' (0).

7 Click on Business Network on the top-left and change it to Ariba Proposals & Questionnaires.

How To Complete Registration Questionnaire (Cont.)



Ariba Sourcing

Company Settings ▾ KOGA JAM ▾ Feedback Help ▾

< Go back to Gamuda Berhad - TEST Dashboard

Desktop File Sync

Console

Doc5461787172 - Supplier Registration Questionnaire

Time remaining
169 days 16:19:35

Event Messages
Event Details
Response History
Response Team

▼ Event Contents

All Content

2 Gamuda Business Region
3 Supplier Declaration
4 Company Details
5 Business Background

All Content

Name ↑

1 Please fill in the questionnaire with **UPPERCASE LETTERS**.

▼ 2 Gamuda Business Region

2.1 Please select the Gamuda business region which you intend to establish a business relationship

▼ 3 Supplier Declaration

3.1 You hereby declare and confirm that the information and documents provided to us are true, accurate, and authentic. You acknowledge that any false or misleading information may result in rejection of your application.

3.3 You hereby confirm that you have fully read and understood Gamuda Berhad's Privacy Notice, available in English and Bahasa Malaysia at gamuda.com.my OR gamuda.com.au, and you consent to Gamuda Berhad's use of your and your employees' personal data in accordance with the terms and conditions set out in the Privacy Notice.

(*) indicates a required field

Submit Entire Response Reload Last Bid Save draft Compose Message Excel Import

8

Gamuda Australia
Gamuda Malaysia
* Gamuda Australia
* Gamuda Vietnam
Gamuda Singapore
Gamuda New Zealand
Gamuda Taiwan

8

Gamuda Business Region:
Please select the business
region you work for. This will
display only the questions
relevant to you.

How To Complete Registration Questionnaire (Cont.)

All Content

Name ↑

▼ 2 Gamuda Business Region

2.1 Please select the Gamuda business region which you intend to establish a business relationship

* Gamuda Australia

▼ 3 Supplier Declaration

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▼ 4 Company Details



(*) indicates a required field

Submit Entire Response

Reload Last Bid

Save draft

Compose Message

9

Agree
 Agree

10

Private Limited
Public Company
Sole Proprietor/Sole Trader
Partnership
Trust
Limited Liability Company (LLC)
Non-for-Profit Company
Other Incorporated Entity
Government Agency
Māori Authorities

9 Each business region has its own privacy notice. You may copy the URL to read through it.

10 You may check the official website to determine your 'Type of Company,' e.g., **SSM** (for Malaysia), **ABN Lookup** (for Australia), etc.

All Content

Name ↑
▼ 4.7 Business Name

4.7.1 Registered Company Name (Entity Name)
4.7.2 Business Name (Trading Name)

▼ 4.8 Registration Number

4.8.1 Business Registration Number

e.g.

- *Malaysia: SSM Company Reg No.
- Australia: ABN
- Singapore: UEN
- Vietnam: Business Code
- New Zealand: NZBN

(*) indicates a required field

11



The screenshot shows a registration form with three input fields. The first field contains 'CLEMONT PTY LTD' and the second field contains 'CAMERON TRADING', both marked with a red asterisk (*) indicating they are required fields. The third field contains the registration number '30305252', also marked with a red asterisk (*). The entire form is enclosed in a blue rectangular border.

11

Please do not change this answer, as it is a pre-populated response based on your supplier request form or self-registration form. If you would like to onboard with a different entity, please submit a new request form or reach out to us at:

- DTI: group.procurement@dtinfrastructure.com.au
- GEA/New Zealand: group.procurement@gamuda.com.au
- Malaysia: group-procurement@gamuda.com.my
- Taiwan: group.procurement@gamuda.com.tw

How To Complete Registration Questionnaire (Cont.)

All Content

Name ↑

4.9 Correspondence Address

4.9.1 Registered Address:

-Provide full address of your company in Street (35 Characters), Street 2 (40 Characters), Street 3 (40 Characters), City (40 Characters), key in Postal Code and select Country/Region.
- For 'State/Province/Region', please click 'References', download the 'State Code References.xlsx' and search by your city. Please copy/use the 'State Code' and paste at "State/Province/Region" field.

 [References](#)

(*) indicates a required field

12



Street:	42 LOWE STREET	
Street 2:		
Street 3:		
City:	*	DALWOGAN
State/Province/Region:	QLD	
Postal Code:	*	4415
Country/Region:	*	Australia

12

Fill in the address in
UPPERCASE.

How To Complete Registration Questionnaire (Cont.)

All Content

Name ↑	
4.10 Telephone Number	13 <input type="text" value="(07)4569 2135"/>
4.11 Fax Number	<input type="text"/>
4.12 Email	<input type="text" value="qygoh@gamuda.com.my"/>
4.13 Website	<input type="text"/>
4.14 Year of Incorporation (e.g. 1995)	<input type="text" value="2024"/>
4.16 Primary Contact Person	
4.16.1 Name	<input type="text" value="KOGA"/>
4.16.2 Designation/Position	<input type="text" value="CEO"/>
4.16.3 Office/Mobile Number	<input type="text" value="6130305252"/>

(*) indicates a required field

13 Fill in all the information marked with an asterisk (*), which indicates mandatory fields.

14 The primary contact person is a pre-populated response based on your supplier request form or self-registration form. Please update this field with the **primary contact who will manage this ARIBA account**.

How To Complete Registration Questionnaire (Cont.)

All Content

Name ↑

4.19 Trade

4.19.1 Trade

4.19.3 Please state product and/or services that your company provides
(e.g. Pressure Tank Supplier, Pipeline Consultant)

4.20 State

4.20.1 Please select the main state that your company operates in

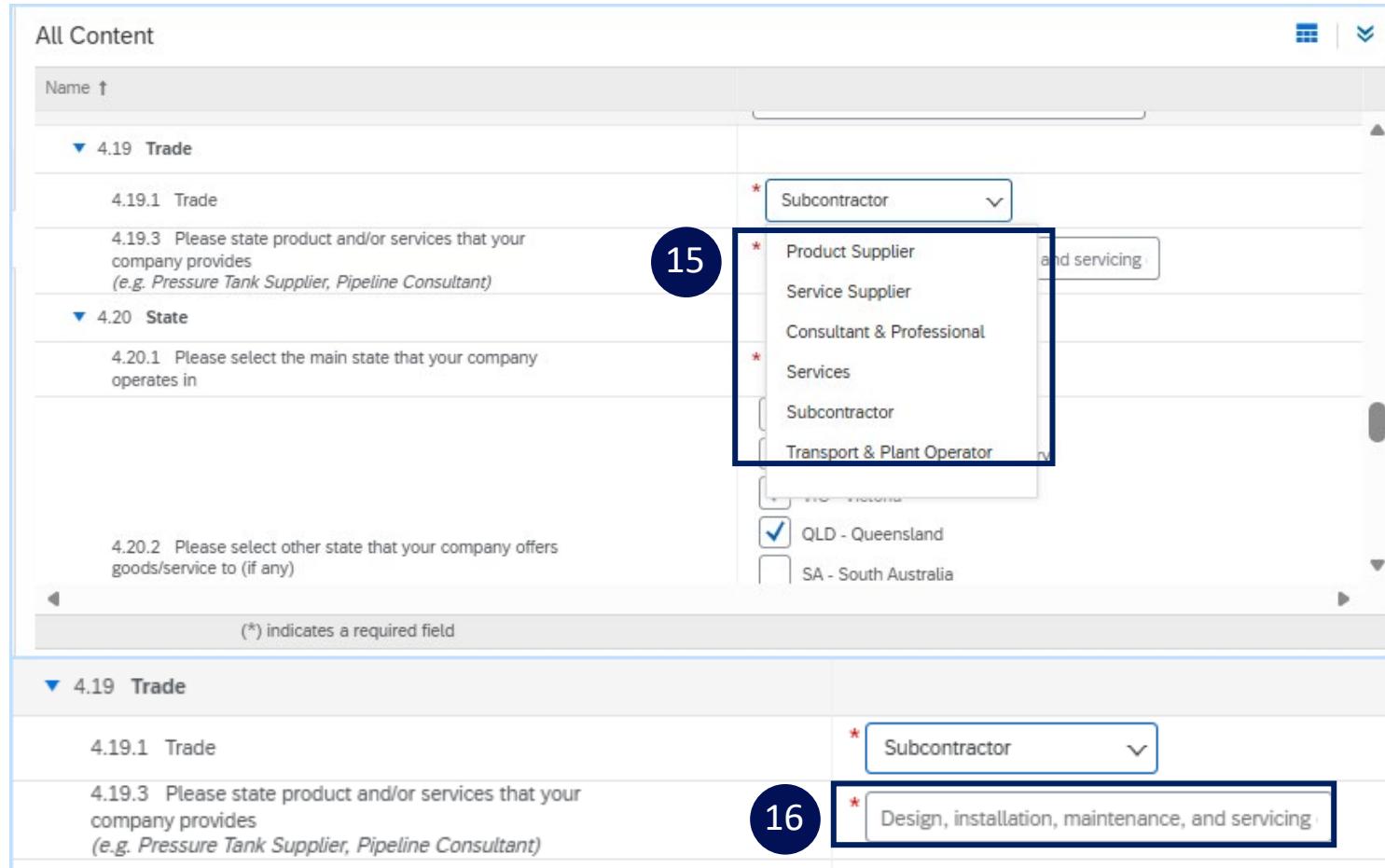
4.20.2 Please select other state that your company offers goods/service to (if any)

(*) indicates a required field

4.19 Trade

4.19.1 Trade

4.19.3 Please state product and/or services that your company provides
(e.g. Pressure Tank Supplier, Pipeline Consultant)



15 Please select your company's trade services from the drop-down list.

16 You can further describe your services in this section.

How To Complete Registration Questionnaire (Cont.)

All Content

Name ↑

4.20 State

4.20.1 Please select the main state that your company operates in

17

18 NSW - New South Wales
 ACT - Australian Capital Territory
 VIC - Victoria
 QLD - Queensland
 SA - South Australia

4.20.2 Please select other state that your company offers goods/service to (if any)

4.20.2 Please select other state that your company offers goods/service to (if any)

QLD - Queensland
 SA - South Australia
 WA - Western Australia
 TAS - Tasmania
 NT - Northern Territory

4.20.5 Please select the country(ies) that your companies offers goods/services to (multiple selection)

AU

19

- 17 Select the main state that your company operates in from the drop-down list.
- 18 Select other states to which your company offers goods/services; you may select more than one state.
- 19 Click 'Select' to choose the country.

How To Complete Registration Questionnaire (Cont.)

Choose Values for Region

Add to Currently Selected

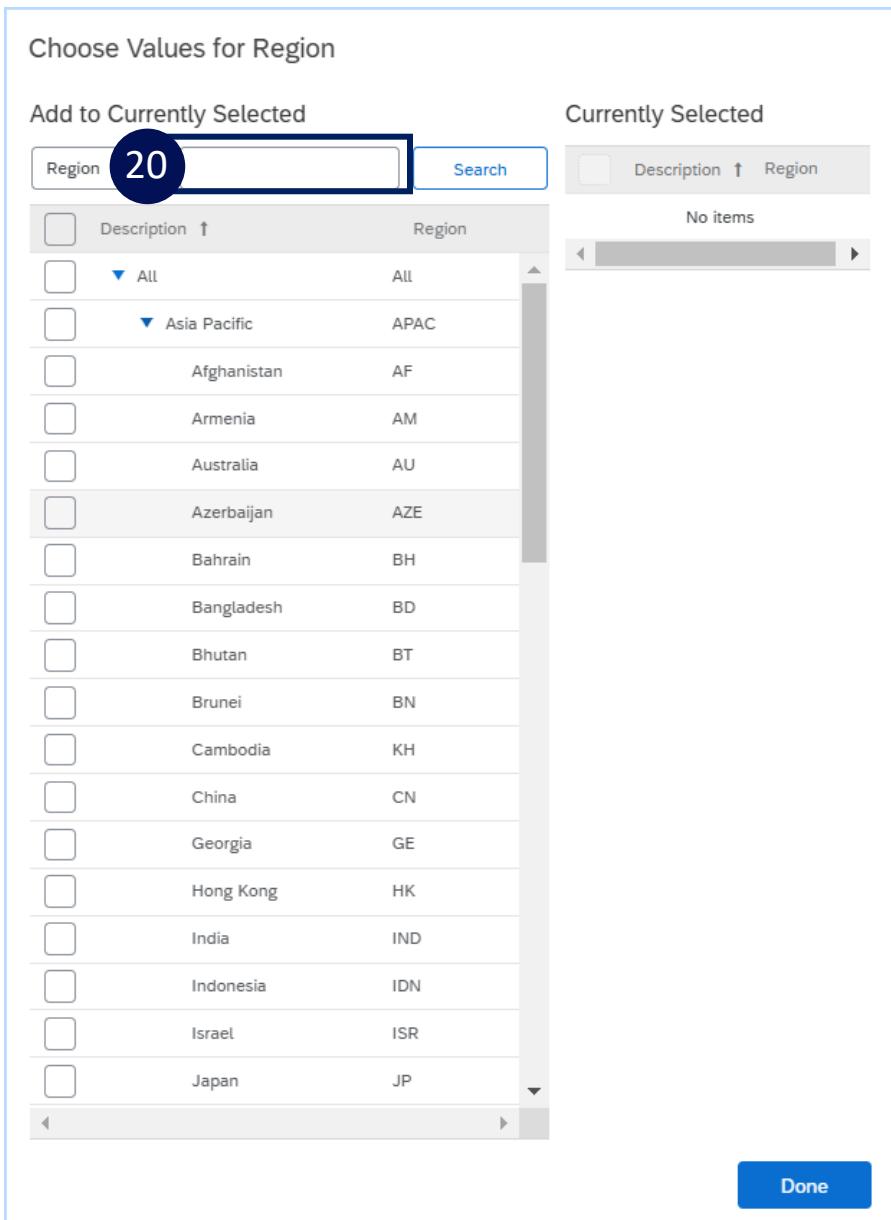
Region **20**

<input type="checkbox"/>	Description ↑	Region
<input type="checkbox"/>	All	All
<input type="checkbox"/>	▼ Asia Pacific	APAC
<input type="checkbox"/>	Afghanistan	AF
<input type="checkbox"/>	Armenia	AM
<input type="checkbox"/>	Australia	AU
<input type="checkbox"/>	Azerbaijan	AZE
<input type="checkbox"/>	Bahrain	BH
<input type="checkbox"/>	Bangladesh	BD
<input type="checkbox"/>	Bhutan	BT
<input type="checkbox"/>	Brunei	BN
<input type="checkbox"/>	Cambodia	KH
<input type="checkbox"/>	China	CN
<input type="checkbox"/>	Georgia	GE
<input type="checkbox"/>	Hong Kong	HK
<input type="checkbox"/>	India	IND
<input type="checkbox"/>	Indonesia	IDN
<input type="checkbox"/>	Israel	ISR
<input type="checkbox"/>	Japan	JP

Currently Selected

Description ↑ Region

No items



20 You can use keywords to search in the search box.

How To Complete Registration Questionnaire (Cont.)

All Content

Name ↑

▼ 5.1 Indigenous Relation

- 5.1.1 Is your company an Aboriginal or Torres Strait Islander-owned business?
- 5.1.2 If yes, is this company registered with any of these organisations?
- 5.1.4 Please upload your organisation's Membership Certificate
- 5.1.5 What % of your workforce identifies as Aboriginal or Torres Strait Islander?

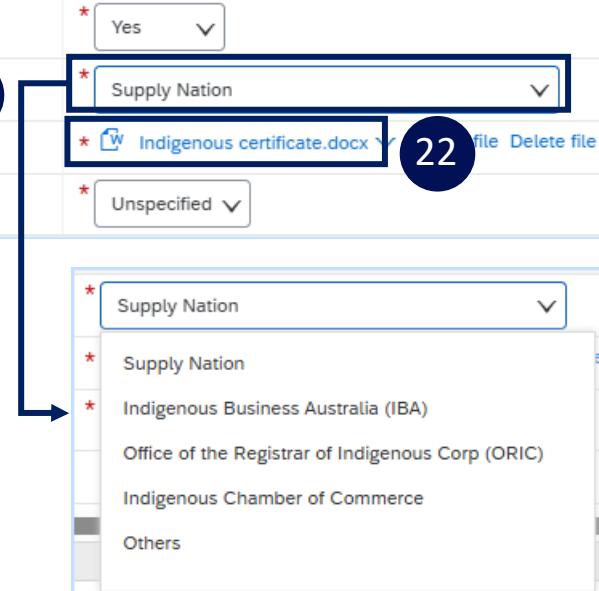
21

Yes

Supply Nation

Indigenous certificate.docx

Unspecified



Supply Nation

Supply Nation

Indigenous Business Australia (IBA)

Office of the Registrar of Indigenous Corp (ORIC)

Indigenous Chamber of Commerce

Others

22

21 Please select from the dropdown if your company is registered with any of the organisations.

22 Attach the indigenous Relation certificate.

23 Attach the organisation's certificate if your organisation is registered with Social Traders.

▼ 5.2 Social Enterprise

- 5.2.1 Are you a registered Social Enterprise?
- 5.2.2 Is your organisation Social Traders Registered or Certified?
- 5.2.3 Please upload your organisation's Certificate

23

Yes

Yes

Attach a file

Tips:

Term	Meaning
Social Enterprise	A business with a social/environmental mission that reinvests profits.
Social Trader	A certified social enterprise (often via Social Traders) or someone participating in social procurement networks.

How To Complete Registration Questionnaire (Cont.)

▼ 5.3 Female Owner Business

5.3.1 Is your organisation a Female owned business

24

***** Yes

***** 20%
[*Attach a file](#)

▼ 5.4 Disadvantaged Workers

5.4.1 Are you an employer of Disadvantaged Workers

5.4.2 Please provide % of employees?

▼ 5.5 Marginalised Business Ownership

5.5.1 Does your organisation have a Marginalised Business Ownership

5.5.2 Please select the correct option

***** Yes

***** Veteran
 Immigrants or Refugees
 Disabilities (inclusive of Physical, Mental, Developmental, Sensory, Intellectual and Cognitive)
 Former Prisoner
 LGBTIQ+
 Others

(*) indicates a required field

24

Please provide your responses for the following sections:

- Female-Owned Business
- Disadvantaged Workers
- Marginalised Business Ownership

How To Complete Registration Questionnaire (Cont.)



Console Doc5030592697 - Supplier Registration Questionnaire 58

Event Messages Event Details Response History Response Team

▼ Event Contents

All Content

Name ↑

1 Please fill in the questionnaire with **UPPERCASE LETTERS**.

▼ 2 Please select the relevant Gamuda Business Region

2.1 Gamuda Business Region * Gamuda Australia

▼ 3 Supplier Declaration

3.1 I / We declare and confirm that the information given and copies of documents submitted as requested are authentic true and correct. I am / We are aware and understand that any information and documents found to be false shall cause my / our application to be rejected. * Agree

3.2 I / We have also fully read and understood your Privacy Notice (<https://gamuda.com.my/privacy-notice/>) OR (<https://gamuda.com.au/privacy-policy/>) in Gamuda's Group website in English and Bahasa Malaysia and I / we hereby agree and consent to you and your Group to use my and / or our employees' Personal Data in accordance with the terms and conditions set out in the Privacy Notice. * Agree

▼ 4 Company Details

4.1 Type of Company * Private Limited

25 26 indicates a required field

Submit Entire Response **Save draft** | **Compose Message** **Excel Import**

25 Click “**Submit Entire Response**” once you have completed all sections.

26 Click “**Save draft**” to continue later before final submission

How To Complete Registration Questionnaire (Cont.)

All Content

Name *

1 Please fill in the questionnaire with **UPPERCASE LETTERS**.

2 Please select the relevant Gamuda Business Region

2.1 Gamuda Business Region Gamuda Australia

3 Supplier Declaration

3.1 I / We declare and confirm that the information given and copies of documents submitted as requested are authentic true and correct. I am / We are aware and understand that any information and documents found to be false shall cause my / our application to be rejected.

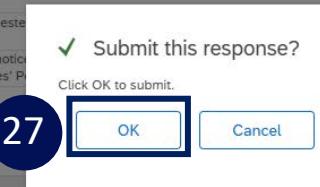
3.2 I / We have also fully read and understood your Privacy Notice (<https://gamuda.com.my/privacy-notice>) and I / we hereby agree and consent to you and your Group to use my and / or our employees' Personal Data in accordance with the terms and conditions set out in the Privacy Notice.

4 Company Details

4.1 Type of Company Private Limited

(*) indicates a required field

Submit Entire Response | Save draft | Compose Message | Excel Import

27 
Submit this response?
Click OK to submit.

OK Cancel

Console Doc5030592697 - Supplier Registration Questionnaire

Event Messages 28

You have submitted a response to the questionnaire.

Event Details

Response History

Response Team

Event Contents 29

Pending Approval

All Content

Name *

1 Please fill in the questionnaire with **UPPERCASE LETTERS**.

2 Please select the relevant Gamuda Business Region

2.1 Gamuda Business Region Gamuda Australia

3 Supplier Declaration

3.1 I / We declare and confirm that the information given and copies of documents submitted as requested are authentic true and correct. I am / We are aware and understand that any information and documents found to be false shall cause my / our application to be rejected.

3.2 I / We have also fully read and understood your Privacy Notice (<https://gamuda.com.my/privacy-notice>) OR (<https://gamuda.com.my/privacy-notice>)

27 Click “OK” to proceed with the submission.

28 This confirms that your response to the respective questionnaire has been successfully submitted.

29 The status of the questionnaire is “Pending Approval.”

How To Complete Registration Questionnaire (Cont.)

Acceptance: Registration submitted for approval

30



Ariba Administrator <no-reply@ansmtp.ariba.c
To ● Fyenx Goh Qian Yen



8:56 AM

Gamuda Berhad - TEST

Hello KOGA JAM,

Gamuda Berhad - TEST has received your registration information and will review it for approval.

Your current stage:

- Step 1: Supplier Registration Submission
- Step 2: Registration Approval
- Step 3: Qualification and Certificates** Questionnaire

**For Malaysia and Vietnam suppliers only.

Upon approval of your Supplier Registration Questionnaire, we would invite you to fill in our Qualification and Certificates questionnaires as your final step.

NOTE:For any further queries, please contact Gamuda Group Procurement team via email

- Malaysia (HQ) : group-procurement@gamuda.com.my or phone 1-300-82-0030 / direct lines 03-7491 3580/3581/3582/8384
- Vietnam (Ho Chi Minh) : glhcmc.procurement@gamudaland.com.my
- Vietnam (Hanoi) : glhn.procurement@gamudaland.com.my
- Australia* : group.procurement.gab@gamuda.com.au

* Please leave your contact number and we will contact you as soon as possible

For more information regarding the Ariba Network account, go to <https://gamuda.com.my/for-procurement> to download "Read the supplier user guide"

Thank you.
Gamuda Group Procurement Team

30

You will receive an email confirming that your registration information has been received

How To Complete Registration Questionnaire (Cont.)

Approved: Supplier Registration with Gamuda Berhad

31



Ariba Administrator <no-reply@ansmtp.ariba.com>
To Fyenx Goh Qian Yen



 Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Gamuda Berhad - TEST

Hello KOGA JAM,

Congratulations! Your supplier registration was approved.

With the approval of your Supplier Registration Questionnaire, we will be inviting you to fill in our Qualification and Certificates questionnaires as your final step.

- Step 1: Supplier Registration Submission
- Step 2: Registration Approval
- **Step 3: Qualification and Certificates** Questionnaire**

**For Malaysia and Vietnam suppliers only.

NOTE: For any further queries, please contact Gamuda Group Procurement team via email

- Malaysia (HQ) : group-procurement@gamuda.com.my or phone 1-300-820 030 / direct lines 03-7491 3580/3581/3582/8384
- Vietnam (Ho Chi Minh) : glhcmc.procurement@gamudaland.com.my
- Vietnam (Hanoi) : qlhn.procurement@gamudaland.com.my
- Australia* : group.procurement.qab@gamuda.com.au

*Please leave your contact number and we will contact you as soon as possible

For more information regarding the Ariba Network account, go to <https://gamuda.com.my/for-procurement> to download "Read the supplier user guide"

Thank you.
Gamuda Group Procurement Team

31 Upon approval, you will receive an email from the Gamuda Team confirming your registration.

How To Complete Registration Questionnaire (Cont.)



A screenshot of the Ariba Spend Management site. At the top, a banner reads: "Welcome to the Ariba Spend Management site. This site assists in identifying world class suppliers who are market leaders in quality, service, and cost. Ariba, Inc. administers this site in an effort to ensure market integrity." Below the banner is the GAMUDA logo. The main content area is titled "Events" and shows a table with columns: Title, ID, End Time, Event Type, and Participated. A message "No items" is displayed. Below this is a section titled "Registration Questionnaires" with a table showing a single item: "Supplier Registration Questionnaire" with ID "Doc5030592697", End Time "5/19/2026 11:51 AM", and Status "Registered". A blue circle with the number "32" is overlaid on the "Status" column. The final section is "Qualification Questionnaires", which shows a table with columns: Title, ID, End Time, Commodity, Regions, and Status. A message "No items" is displayed.

32 You will also see the status of your registration questionnaire change to "**Registered**" in the Gamuda Berhad Dashboard.

NEW
SAP Ariba User

1

EXISTING
SAP Ariba User

2

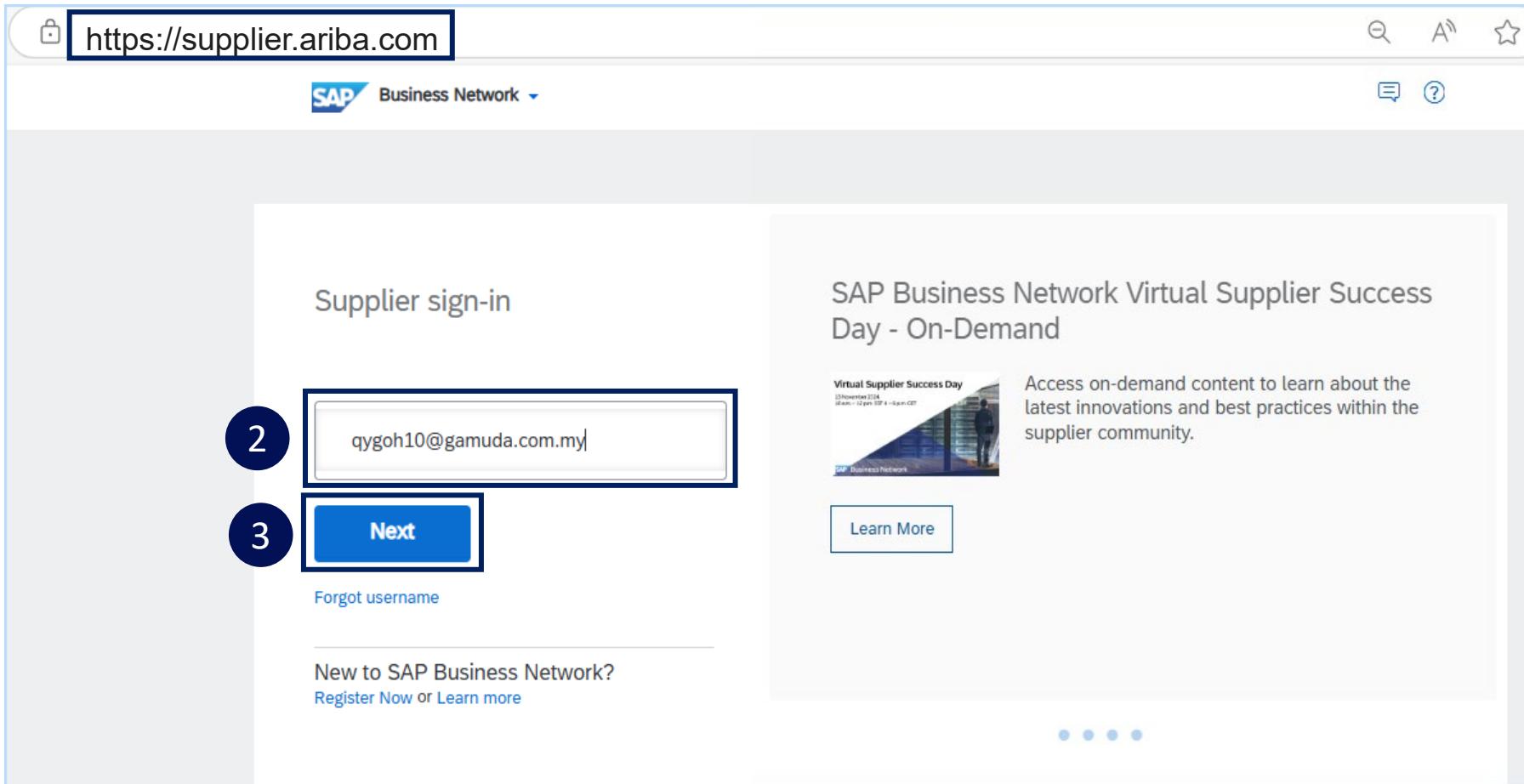
How to Complete
Registration
Questionnaire

3

How to Revise Response
After Submission

4

How To Revise Response after Submission

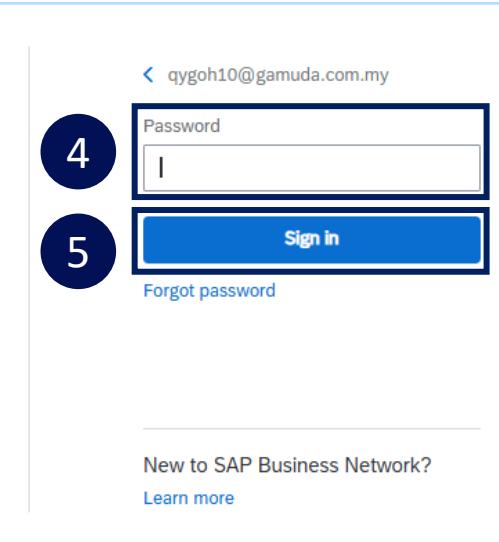


- 1 Once you have successfully logged into your account and connected with us for the first time, you can always go to <https://supplier.ariba.com> and log in to your account to access all the events and questionnaires.
- 2 Enter your username.

How To Revise Response after Submission (Cont.)

SAP Business Network

Account sign in



4 Enter your password.
5 Click "Sign in".

qygoh10@gamuda.com.my

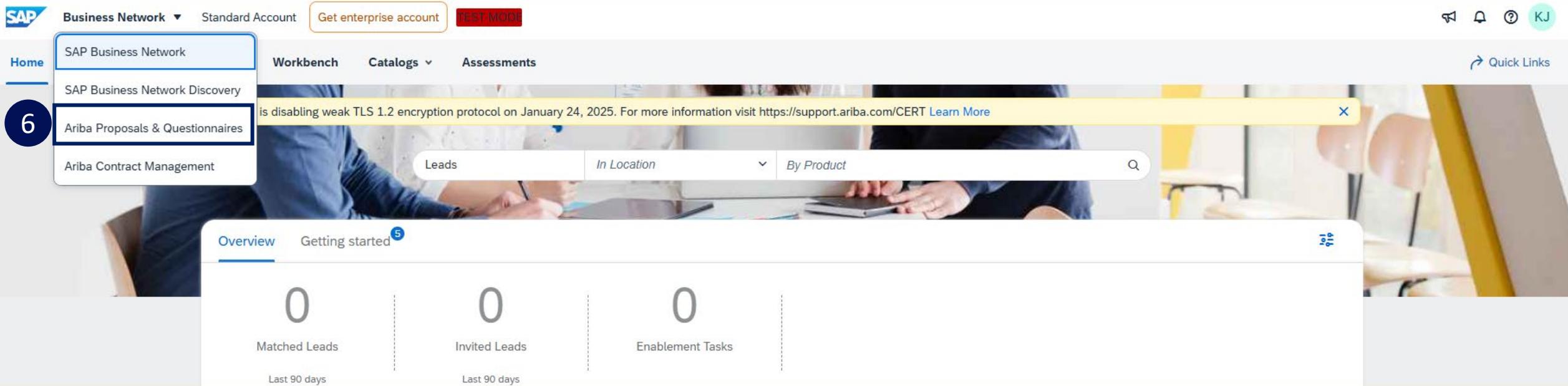
Password

Sign in

Forgot password

New to SAP Business Network?
Learn more

- 4 Enter your password.
- 5 Click "**Sign In**".
- 6 Click on Business Network on the top-left and change it to Ariba Proposals & Questionnaires.



6

Business Network ▾ Standard Account Get enterprise account TEST MODE

Home SAP Business Network

SAP Business Network Discovery

Ariba Proposals & Questionnaires

Ariba Contract Management

Workbench Catalogs Assessments

is disabling weak TLS 1.2 encryption protocol on January 24, 2025. For more information visit <https://support.ariba.com/CERT> [Learn More](#)

Leads In Location By Product

Overview Getting started 5

0 0 0

Matched Leads Invited Leads Enablement Tasks

Last 90 days Last 90 days

How To Revise Response after Submission (Cont.)



SAP Ariba Proposals and Questionnaires Standard Account [Get enterprise account](#) TEST MODE

GAMUDA BERHAD - TEST

Gamuda Berhad - TEST Requested Profile
All required customer requested fields have been completed.
[View customer requested fields >](#)

Public Profile Completeness
35%
Enter a short description to reach 45% >
There are no matched postings.

Events

Title	ID	End Time	Event Type	Participated
				No items

Registration Questionnaires

Title	ID	End Time	Status
▼ Status: Open (1) Supplier Registration Questionnaire	Doc5461787172	5/19/2026 11:51 AM	Registered

Qualification Questionnaires

Title	ID	End Time	Commodity	Regions	Status
					No items

7

7 To amend any existing information, select the Supplier Registration Questionnaire.

How To Revise Response after Submission (Cont.)



Ariba Sourcing

Company Settings ▾ KOGA JAM ▾ Feedback Help ▾

Desktop File Sync

Time remaining
169 days 16:38:22

Console

Doc5461787172 - Supplier Registration Questionnaire

Event Messages
Event Details
Response History
Response Team

▼ Event Contents

All Content

2 Gamuda Business Region

3 Supplier Declaration

4 Company Details

5 Business Background

All Content

Name ↑

1 Please fill in the questionnaire with **UPPERCASE LETTERS**.

▼ 2 Gamuda Business Region

2.1 Please select the Gamuda business region which you intend to establish a business relationship

Gamuda Australia

▼ 3 Supplier Declaration

3.1 You hereby declare and confirm that the information and documents provided to us are true, accurate, and authentic. You acknowledge that any false or misleading information may result in rejection of your application.

Agree

3.3 You hereby confirm that you have fully read and understood Gamuda Berhad's Privacy Notice, available in English and Bahasa Malaysia at gamuda.com.my OR gamuda.com.au, and you consent to Gamuda Berhad's use of your and your employees' personal data in accordance with the terms and conditions set out in the Privacy Notice.

Agree

▼ 4 Company Details

Compose Message

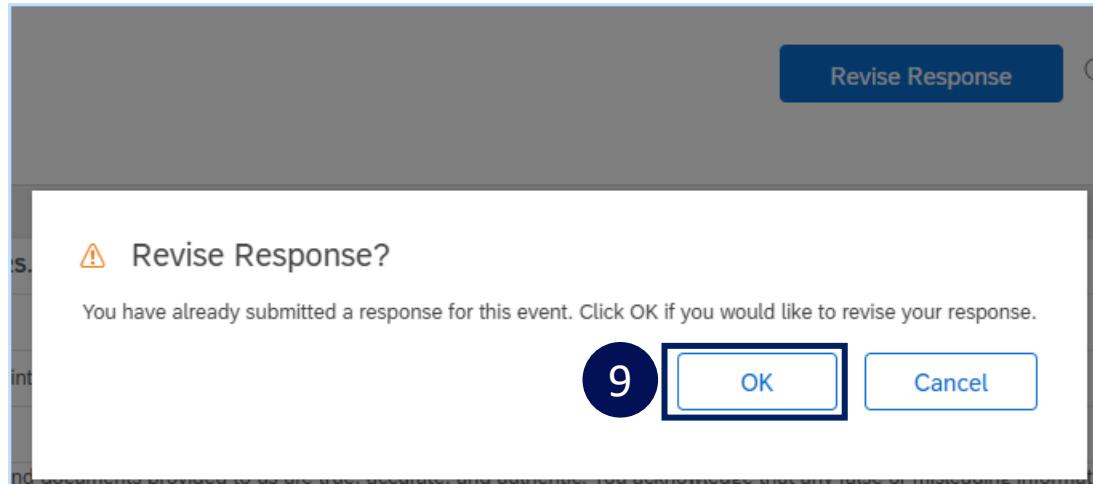
8

Revise Response

8

You will then be redirected to the page illustrated above. Click on “**Revise Response**”.

How To Revise Response after Submission (Cont.)



- 9 Click "OK" to confirm if you would like to revise your response.

How To Revise Response after Submission (Cont.)



Ariba Sourcing

Company Settings ▾ KOGA JAM ▾ Feedback Help ▾

< Go back to Gamuda Berhad - TEST Dashboard

Desktop File Sync

Console Doc5461787172 - Supplier Registration Questionnaire

Time remaining
169 days 16:25:29

Event Messages
Event Details
Response History
Response Team

10

All Content

Name ↑

1 Please fill in the questionnaire with **UPPERCASE LETTERS**.

▼ 2 Gamuda Business Region

2.1 Please select the Gamuda business region which you intend to establish a business relationship

* Gamuda Australia

▼ 3 Supplier Declaration

3.1 You hereby declare and confirm that the information and documents provided to us are true, accurate, and authentic. You acknowledge that any false or misleading information may result in rejection of your application.

* Agree

3.3 You hereby confirm that you have fully read and understood Gamuda Berhad's Privacy Notice, available in English and Bahasa Malaysia at gamuda.com.my OR gamuda.com.au, and you consent to Gamuda Berhad's use of your and your employees' personal data in accordance with the terms and conditions set out in the Privacy Notice.

* Agree

▼ 4 Company Details

(*) indicates a required field

Submit Entire Response

Reload Last Bid

Save draft

Compose Message

Excel Import

11

- 10 You can now update your questionnaire responses in the relevant sections.
- 11 After completing all changes, click "**Submit Entire Response**" to finalize and submit your revised response.

How To Revise Response after Submission (Cont.)

Doc5461787172 - Supplier Registration Questionnaire

Time remaining
167 days 12:41:56

All Content

Name ↑

5.1 Indigenous Relation

5.1.1 Is your company an Aboriginal or Torres Strait Islander-owned business? Yes

5.1.2 If yes, is this company registered with any of these organisations? Supply Nation

5.1.4 Please upload your organisation's Indigenous certificate.docx

5.1.5 What % of your workforce identifies as Aboriginal or Torres Strait Islander? <25%

5.2 Social Enterprise

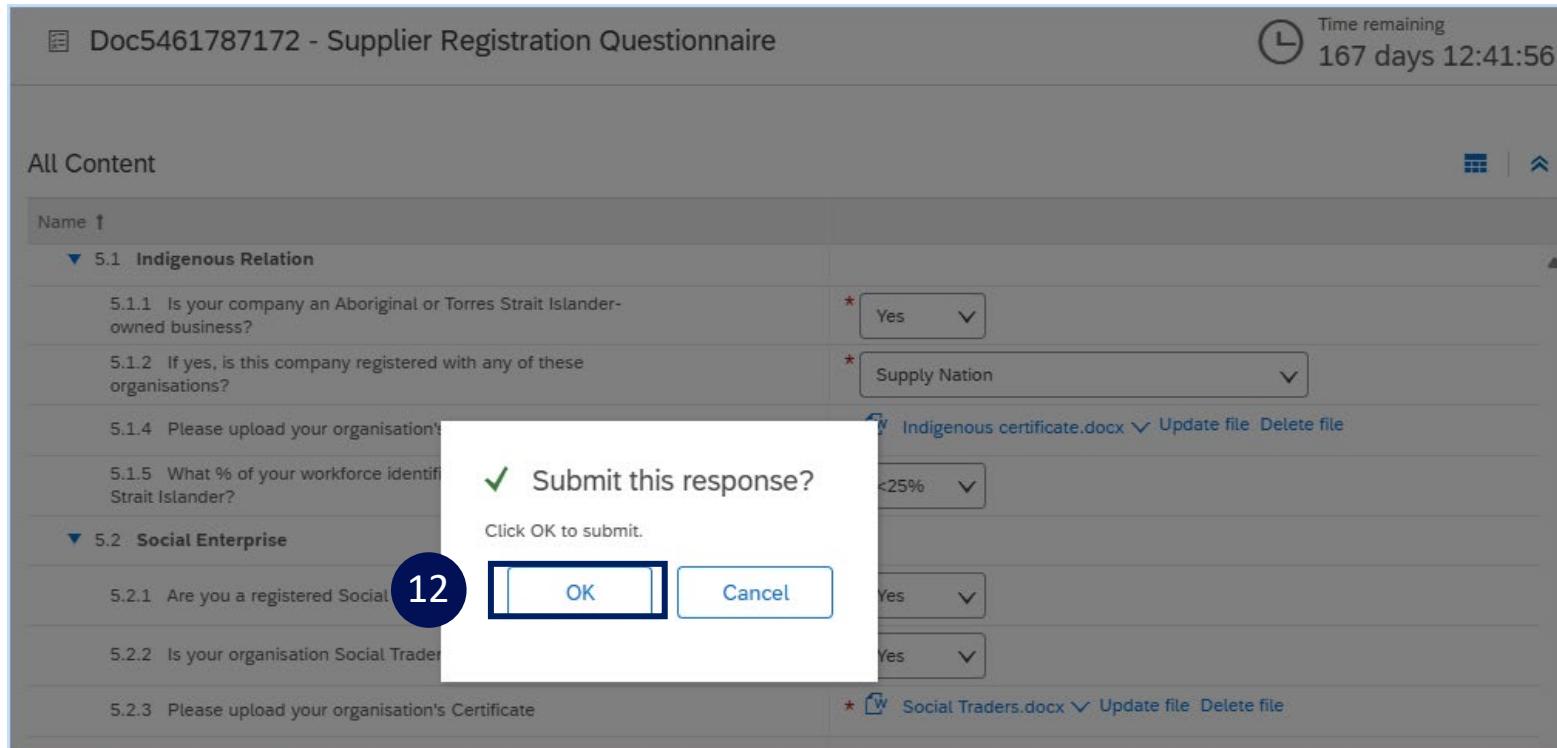
5.2.1 Are you a registered Social Enterprise? Yes

5.2.2 Is your organisation Social Traders? Yes

5.2.3 Please upload your organisation's Certificate

✓ Submit this response?
Click OK to submit.

12



12 Once you have updated your information, click “OK” to submit your revised response.

How To Revise Response after Submission (Cont.)

Doc5461787172 - Supplier Registration Questionnaire

Time remaining
167 days 12:41:21

✓ Your revised response has been submitted. Thank you for participating in the event.

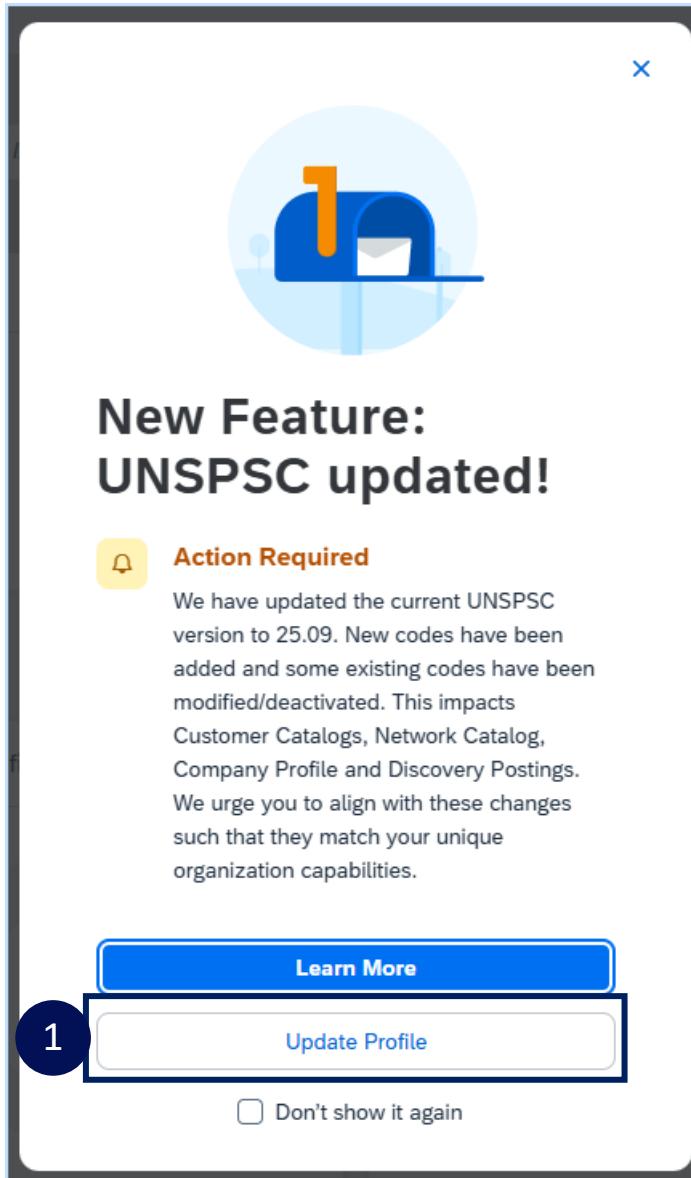
13

All Content

Name ↑	
4.19.1 Trade	Subcontractor
4.19.3 Please state product and/or services that your company provides (e.g. Pressure Tank Supplier, Pipeline Consultant)	Design, installation, maintenance, and servicing of solar energy solutions.
▼ 4.20 State	
4.20.1 Please select the main state that your company operates in	NSW
4.20.2 Please select other state that your company offers goods/service to (if any)	ACT - Australian Capital Territory VIC - Victoria QLD - Queensland
4.20.5 Please select the country(ies) that your companies offers goods/services to (multiple selection)	AU

13 Once you have updated your information, click “OK” to submit your revised response.

FREQUENTLY ASKED QUESTIONS



1

New Feature: UNSPSC updated!
Click on “[Update Profile](#)”.

SAP Business Network ▾ Standard Account [Get enterprise account](#) TEST MODE

Home Enablement Discovery ▾ Workbench Catalogs ▾ Assessments

Edit Products And Services

× Please correct any errors before continuing

× Product and Service Categories × Ship-to or Service Locations Industries

Enter your company's products and services. Postings made by buyers will be matched to you based on the product and service categories you enter below.

Product and Service Categories: *

Selected categories (0)

2



No categories selected yet

Add product and service categories to help customers find you faster and more accurately.

Add Category

2

Click on “Browse All categories” icon.

How To Complete the Public Profile for UNSPSC (Cont.)

Edit Products And Services

 Please correct any errors before continuing

 Product and Service Categories  Ship-to or Service Locations  Industries

Enter your company's products and services. Postings made by buyers will be matched to you based on the products and services you list.

Product and Service Categories:*



Selected categories (0)

Browse All Categories

3 4  

Mining, Oil & Gas Services > Well Drilling & Construction Services > Cement pumping services > Casing cement services

Construction Materials > Concrete, Cement & Plaster > Cement and lime > Cement

Chemicals > Additives > Curing agents > Cement accelerators

Chemicals > Additives > Oil well sealants > Cement additives

Mining & Drilling Machinery > Drilling & Exploration Equipment > Cementing equipment > Cement bulk material equipment

Metals, Minerals, Textiles & Natural Materials > Minerals & Ores & Metals > Intermediate processed and refined ore products > Cement clinker

Mining & Drilling Machinery > Drilling & Exploration Equipment > Cementing equipment > Cement density sensors

Medical > Dental Equipment & Supplies > Cosmetic dentistry equipment and supplies > Cement dissolving solutions

Distribution & Conditioning Systems > Fluid & Gas Distribution > Ducts > Cement ducts or ductwork

Chemicals > Additives > Expanding agents > Cement expanding agents

Chemicals > Additives > Extenders > Cement extenders

5 **Selected categories (1)**

Cement 

6  



- 3 Enter the keyword of your product and services.
- 4 Click on “search” icon.
- 5 Select the products and services that best match your business from the proposed categories
- 6 Click on “Save” to keep your selection.

How To Complete the Public Profile for UNSPSC (Cont.)

Edit Products And Services

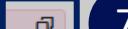
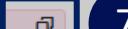
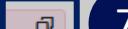
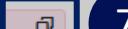
 Please correct any errors before continuing

Product and Service Categories Ship-to or Service Locations Industries

Add the locations your company ships to or serves. Buyers and their postings are matched to you based on the locations you add. If you have global capabilities, toggle on "Serve globally". After adding locations, click the building icon to mark locations with a physical presence. The icon will be highlighted.

OFF Serve Globally

Ship-to or Service Locations: *

Selected locations (0)

Browse All Locations

australia  

Search results

Oceania/Australasia > Australia > South Australia > Adelaide - South Australia

Oceania/Australasia > Australia > Western Australia > Albany - Western Australia

Oceania/Australasia > Australia

Oceania/Australasia > Australia > Australian Capital Territory

Oceania/Australasia > Australia > Western Australia > Bunbury - Western Australia

Oceania/Australasia > Australia > Australian Capital Territory > Canberra-Queanbeyan - Australian Capital Territory, New South Wales

Oceania/Australasia > Australia > New South Wales > Canberra-Queanbeyan - Australian Capital Territory, New South Wales

Oceania/Australasia > Australia > Western Australia > Geraldton - Western Australia

Oceania/Australasia > Australia > Western Australia > Kalgoorlie-Boulder - Western Australia

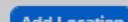
Oceania/Australasia > Australia > Western Australia > Mandurah - Western Australia

Selected locations (0)

NO LOCATIONS SELECTED YET

Add Ship To or service locations to help customers find you faster and more accurately.



- 6 You may now proceed to the next section, 'Ship-to or Service Location'.
- 7 Click on "Browse All categories" icon.
- 8 Enter the keyword of your "Ship-to or Service Location"
- 9 Click on "search" icon.
- 10 Select the 'Ship-to or Service Location' that best match your business from the proposed categories
- 11 Click on "Save" to keep your selection.

How To Complete the Public Profile for UNSPSC (Cont.)



The screenshot shows the SAP Business Network interface for the company CLEMONT PTY LTD. The top navigation bar includes links for Home, Enablement, Discovery, Workbench, Catalogs, Assessments, and a TEST MODE button. The main content area displays the company's public profile with the following details:

- Business Network:** Standard Account
- Get enterprise account**
- BNO ID:** BNO-100000121648389-T | **ANID:** AN11222024363-T | **DUNS:** -
- CP** (Certifications)
- Sustainability Ratings**
- Overview** (selected)
- Certifications**
- Sustainability Ratings**
- Organization Structure**
- Additional Entities**
- Country Configuration**
- Contacts**
- Settings** (with up and down arrows)
- Business Information**
- Additional Documents**
- Customer Requested**

About Us (Edit)

Employee	Founded	Company Aliases
Business Type	Revenue	Address Victoria, Australia View Details
Legal Form	Stock Symbol	Website URL
Member Since 2025	Registration Type Walk-Up	

Products and Services (Edit)

Product and Service Categories <ul style="list-style-type: none">Cement	Ship-to or Service Locations <ul style="list-style-type: none">Australia	Industries <p>Select the industries you serve here.</p>
--	---	--

12

This is the resulting view after you have updated your UNSPSC.

SUPPORT & ASSISTANCE



For business support, reach out to Gamuda Group Procurement via:

 **Support Line:** +61 4324 82596

 **Email:** group.procurement@dtinfrastructure.com.au



SAP Ariba Proposals and Questionnaires

1 Click on the “?” icon to access the help section.

SAP Ariba

Supplier Login

qygoh10@gamuda.com.my

.....

Login

Forgot Username or Password

Supported browsers and plugins

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Help Center

1

Gain more visibility from potential customers with SAP Business Network, promote subscription

Get discovered by new customers and grow your business with this new add-on subscription.

Learn More

...

Privacy Statement Security Disclosure Terms of Use



2 Use keywords to search the relevant information.

Need expedited assistance for an open event ending within 60 minutes? [Learn More.](#)

Welcome to Help Center

Search our knowledge base to get the answers you need

2

Search

Topics we recommend for you

- Error: The username a... >
- How do I access a sour... >
- I need help connecting... >

Manage account

- How do I change my e... >
- How can I migrate data... >
- Error: The username a... >

Responding to events

- Why can't I respond to ... >
- Responding to Event M... >
- How do I change my a... >

Supplier questionnaires

- How do I complete/up... >
- My questionnaire disap... >
- Why am I unable to inv... >



3 Contact support if you need further assistance.

Contact Support

Step 1 How can we support you?
Provide a full description of your question or issue with document numbers and all necessary information
3000 characters remaining

Step 2 Resources

Step 3 Confirm the details

Step 4 Contact options

SAP Help Center

- Menu
- Home
- Search
- Get Support
- Contact Support
- Documentation
- News
- Cloud Status



3 Contact support if you need further assistance.

Contact Support

Step 1 How can we support you?
Provide a full description of your question or issue with document numbers and all necessary information
3000 characters remaining

Step 2 Resources

Step 3 Confirm the details

Step 4 Contact options

The SAP Help Center interface is shown, featuring a sidebar with 'Menu', 'Home', 'Search', 'Get Support' (with 'Contact Support' highlighted), 'Documentation', 'News', and 'Cloud Status'. The main content area is titled 'Contact Support' and contains four steps: Step 1 (How can we support you?), Step 2 (Resources), Step 3 (Confirm the details), and Step 4 (Contact options). A character limit of 3000 characters is indicated for the description input field.



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